



OPTO Password Reset

Your OPTO password requires a reset every six months for security purposes.

Click on the Forgot/Reset Password button on the login page, enter and confirm your User ID/Email, and then click on the green Continue button.

The image shows two screenshots of the OLCC Online Privilege Tax Solution interface. The left screenshot is the 'Account Login' page, which includes a welcome message, a login form with fields for 'Email Address' (containing 'greg.lifton@olcc.oregon.gov') and 'Password', a 'Forgot/Reset Password' link, and a 'Login' button. Below the login form is a link for 'New To Online Privilege Tax Solution?' leading to a 'Create New User' button. The right screenshot is the 'Forgot/Reset Password' page, which prompts the user to 'Please enter your Email Address.' It features two input fields for 'Email Address' and 'Confirm Email Address', a green 'Continue' button, and a 'Back To Login' button.

An email will be sent with a security code. You must copy the code, click on the blue hyperlink 'here', and then paste the code into the new form provided. The security code is NOT a temporary password. You will then be able to enter and confirm your new password.

From "Administrator, olcc" <admin@olcc.setsonline.com>
Subject **OLCC Online Privilege Tax Solution : Security Code for OLCC Staff Login - Password Reset**
To "Greg Lifton" <greg.lifton@oregon.gov>

The image shows an email interface with tabs for 'HTML', 'Plain text', and 'Source'. The email content reads: 'Please do not reply to this email. Your request to reset your password for the OLCC Online Privilege Tax Solution has been received. Your security code is: 89255f'. A red arrow points from the security code to a red-bordered box containing the text 'THIS IS NOT A TEMPORARY PASSWORD!'. Below this, it states 'Your security code will expire in one hour.' and 'Click here to provide your security code to update your password.' A red arrow points to the word 'here'. At the bottom, it says 'If you have any questions, please contact OLCC at olcc.privilegetaxonline@oregon.gov'.

If you do not receive the security code email, please check your spam or junk folders. Also, your internet browser security settings may be blocking the email. If you are unable to gain access to your account, please send a password reset request to:

olcc.privilegetaxonline@olcc.oregon.gov